

Accessibility Guide for Hurn Lane Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ hurnlane@camc.com

☎ 01278 751412

☎ Emergency Contact Number 07563523365

🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/somerset/hurn-lane-caravan-club-site/>

At a Glance

Level Access

- The site is relatively level throughout, however there are speed bumps around the site that may be difficult to manoeuvre over

Step only Access

- The information room has step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Hurn Lane Caravan Club Site
Berrow,
Burnham-on-Sea,
Somerset,
TA8 2QT

Arrival and Reception

Approach Route

- Access onto the site is via a country lane, which leads to a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by a barrier card
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a visitor parking area on a grassed area 130 metres from the reception with a level route to approach, there are no marked disabled bays
- There is a Late Night Arrival Bay on the approach to the reception

Entrance into Reception

- There is a dropped kerb leading to a ramp with a handrail leading to the reception door
- The Entrance door is 750mm wide over a weather strip
- The entrance door is not power assisted, and opens inwards
- There is a call bell at 1400mm high



Reception

- There is approximately 2400mm x 2200mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor and incorporates a lift up section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout but does have some shallow gradients
- The site is split into two “halves” which are separated by a hedge, each half has a toilet block within it

- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps which may be difficult to manoeuvre around for anyone in a wheelchair or using walking aids

Pitches

- There are 138 pitches on site, 83 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block 1

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block 1 which is set towards the north of the site
- The toilet block is accessed via a shallow paved slope
- The Accessible Toilet and Shower cubicle is accessed by a covered lobby
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2400mm x 1700mm, and the shower area is 1400mm x 1300mm
- The WC pan is right hand transfer.
- The drop down shower seat has right hand transfer
- The toilet seat is 470mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



Accessible Toilets and Bathing Facilities – Toilet Block 2

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block 2 which is located approximately 150 metres from the reception block
- The toilet block is accessed via a dropped kerb to the path around the toilet block
- The door is 900mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 3200mm x 2500mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet and shower blocks on the site, Toilet Block 1 is set towards the north of the site and Toilet Block 2 is set 150 metres from the reception building
- Both blocks are open throughout the season
- Parking is available next to Toilet Block 1 for one vehicle
- Toilet Block 1 has a 6 metre long ramp to the lobby door, with a handrail. The lobby gives access to the female toilets, the accessible toilet, the baby and toddler room, the dishwashing room and the laundry room. The lobby is limited in space and narrows to 790mm wide. There is another ramp to give access to the male toilets
- The entrance doors to the male and female toilets in Toilet Block 1 are 780mm wide over a flush threshold
- Toilet Block 2 has a dropped kerb leading to the pathway around the toilet block
- The entrance doors to the male and female toilets in Toilet Block 2 are 800mm wide over a level threshold
- The female area in Toilet Block 1 has 5 WC cubicles, 5 Shower cubicles and 5 Privacy Washbasin cubicles
- The male area in Toilet Block 1 has 5 WC cubicles, 4 Urinals, 5 Shower cubicles and 6 Privacy Washbasin cubicles

- The female area in Toilet Block 2 has 6 WC cubicles, 6 Shower cubicles and 3 Privacy Washbasin cubicles
- The male area in Toilet Block 2 has 4 WC cubicles, 3 Urinals, 6 Shower cubicles and 3 Privacy Washbasin cubicles
- Each male and female area has a modified WC and Shower cubicle. Toilet Block 2 has a modified Privacy Washbasin cubicle in each area. Both male areas have a modified urinal. These cubicles have grab rails to assist with mobility
- Taps in each block incorporate lever controls



Toilet Block 1



Toilet Block 2

Baby and Toddler Room - Toilet Block 1

- The Baby and Toddler Room is accessed via a lobby, which is only 790mm wide
- The door opens to 750mm wide, over a level threshold

- The room's dimensions are 2300mm x 1700mm, but also narrows to 1300mm wide between the bath and wall
- There is a half sized bathtub with a shower above with twist turn taps
- There is a drop down baby change table at 1100mm high
- There is a lowered WC at 400mm high
- There is a basin with lever taps



Inclusive Bathroom - Toilet Block 2

- The Inclusive Bathroom is accessed via a dropped kerb to the path around the toilet block
- The door opens to 800mm wide, over a level threshold and opens outwards
- The room's dimensions are 2300mm x 2600mm
- There is a half sized bathtub with a shower above, with lever controls
- There is a full sized shower, with controls at 1000mm high and a moveable shower head
- There is a drop down baby change table at 800mm high
- There is a WC at 480mm high
- There is a basin with lever taps



Other Facilities

Dishwashing – Toilet Block 1

- The dishwashing area is accessed via a lobby which is only 790mm wide
- The door opens to 810mm over a level threshold
- There is 1400mm x 1600mm
- There are 3 sinks, 2 of which are 900mm high with 880mm kneespace underneath, 1 of which is 780mm high with 750mm kneespace
- Lever taps available



Dishwashing Area - Toilet Block 1

Dishwashing – Toilet Block 2

- The dishwashing area is accessed via a dropped kerb to the path around the toilet block
- The door opens to 800mm over a level threshold and opens inwards, there is a hook to hold the door open if needed
- There is 2000mm x 2000mm clear space
- There are 3 sinks at 840mm high with 530mm kneespace underneath
- Lever taps available



Dishwashing Area - Toilet Block 2

Laundry – Toilet Block 1

- Access via a covered lobby which is only 790mm wide
- The door is 750mm wide
- The room's dimensions are 3300mm x 1900mm, however there is only 900mm space between the machines
- There is 1 front loading washing machine and 1 front loading tumble dryer
- The token slots for the machines are at 1000mm high
- There is one sink at 900mm high with 880mm knee space below, there is one sink at 780mm high with 750mm knee space below
- Lever taps fitted



Laundry Room - Toilet Block 1

Laundry – Toilet Block 2

- Access via a dropped kerb to the pathway around the toilet block
- The door is 850mm wide over a level threshold, and opens inwards
- The room's dimensions are 3200mm x 2000mm
- There is one front loading washing machine and one front loading tumble dryer
- The token slots for the machines are at 1000mm high
- There are 2 sinks at 850mm high with 540mm knee space below
- Lever taps available



Laundry Room - Toilet Block 2

Information Room – Adjacent to Reception

- The information room is within a wooden cabin near the reception
- There is uneven tarmac and a 20mm kerb leading to the information room
- The door is 700mm wide with a 200mm step in and a 90mm step out inside
- The room's dimensions are 1200mm x 1950mm
- Information is displayed on shelves at 725mm and 1100mm high



Play Area

- There is a children's play area to the north of the site
- There is level tarmac to access the play area
- The gate opens to 1200mm wide
- The play equipment is mounted on a safety flooring
- There is also an enclosed netball and football area, with a 1100mm wide gate
- There are 2 picnic tables available



Dog Park

- There is a dog park next to the play area
- There is access across a grassed area
- There is 900mm wide gate, with a latch at 1200mm high
- The ground is grass to the dog walk area



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, and have level access from the adjacent roads or access via a dropped kerb

- The bins are not located at the service points, as they are now located at a central bin point
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too, with taps at 1100mm high



Service Point adjacent to Toilet Block 2 - dropped kerb not shown

Motorhome Service Point

- There are two Motorhome Service Points on site, one located at the service point nearest reception and the other is located at the service point nearest to Toilet Block 2
- The taps are 1150mm high



Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service a 15 minute walk from the site, with buses that go to Burnham on Sea or Weston-Super-Mare

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.