

Accessibility Guide for Garlieston Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ garlieston@camc.com

☎ 01988 600636

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/dumfries--galloway/garlieston-club-campsite/>

At a Glance

Level Access

- The site is relatively level throughout

Step only Access

- The dishwashing room in the Main Toilet Block has step only access
- The male and female toilet facilities in the Annex Toilet Block have step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the main toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Garlieston Club Campsite
Garlieston,
Newton Stewart,
Dumfries & Galloway,
DG8 8BS,
Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- There are two sides of the site, separated by a public road, the reception building is with in the left hand side as you approach the site
- The reception building is on the left hand side of the access road when you enter the site

Parking

- A new arrival bay is set next to the Reception building.
- There are no visitor parking bays
- The route from the new arrival reception is level
- There are no Late Night Arrival bays

Entrance into Reception

- There is a small paved area around reception, which is accessed via a dropped kerb
- The entrance door is 720mm wide with a 70mm lip at the threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1400mm above ground level



Reception Building

Reception

- There is approximately 1400mm x 2300mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac

Touring Pitches

- There are 60 pitches on site, 51 of which are hardstanding
- Temporary multipurpose access rubber matting is available if needed
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing facilities – Main Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in Main Toilet Block which is on the east side of the site, the same side as the reception building
- The toilet block is accessed via a dropped kerb to the pavement surrounding the building
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2400mm x 2200mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 450mm, and the shower seat is 520mm above the floor level
- The clear space to the side of the toilet is 900mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There are two toilet blocks on site, the main Toilet Block is to the east of the site and the Annex Toilet Block is to the west of the site in the Walled Garden
- The entrance doors to the Male and Female toilets in the annex toilet block have 2 steps up to access them
- The female area in the Main Toilet Block has 4 WC cubicles, 2 Shower cubicles and 3 Privacy Washbasin cubicles
- The male area in the Main Toilet Block has 3 WC cubicles, 4 Urinals, 2 Shower cubicles and 4 Privacy Washbasin cubicles
- The female area in the Annex Toilet Block has 2 WC cubicles, 2 Shower cubicles and 2 Privacy Washbasin cubicles
- The male area in the Annex Toilet Block has 2 WC cubicles, 2 Urinals, 2 Shower cubicles and 2 Privacy Washbasin cubicles
- In both the male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- Taps in each block incorporate lever controls



Main Toilet Block



Annex Toilet Block

Other Facilities

Dishwashing – Main Toilet Block

- Level approach via paved area
- The opening is 950mm wide over a 150mm step
- There is 500mm x 3200mm clear space in front of the sinks
- There are 3 sinks at 900mm with 750mm knee space
- Twist turn taps available



Dishwashing – Annex Toilet Block

- Level approach via paved area
- There is a 900mm opening to access with a level threshold
- There is 650mm x 1950mm clear space in front of the sinks
- There are 2 sinks at 900mm with 800mm knee space
- Lever taps available



Laundry – Main Toilet Block

- Level access via paved area
- The door is 750mm wide over a 30mm threshold and opens inwards
- There is 3450mm x 2150mm clear space in the room

- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks at 900mm with 800mm knee space below
- Lever taps fitted



Information Room – Main Toilet Block

- Access via the paved area around the main toilet block
- The door is 780mm wide, with a 20mm threshold and opens inwards
- The room's dimensions are 1900 x 1900mm
- Information is displayed on a 970mm shelf



Service Points

- There are Service Points at the toilet blocks and water taps available at the side of the reception building
- These have level access from the paths surrounding the buildings
- The water taps are placed between 590mm and 810mm high, with cross head taps
- Chemical Waste Points can be found at the toilet blocks with taps at a maximum of 950mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the Annex Toilet Block
- The taps are 1120mm high



Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the Annex Toilet Block and an assembly point by pitch number 2 on the harbourside of the site
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus that goes approximately every hour about 100 yards from the site.
The bus goes to Newton-Stewart or the Isle of Whithorn.

Taxi

- Please contact the site who keep a list of local taxi companies.