

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ cullodenmoor@camc.com

☎ 01463 790625

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/highlands/culloden-moor-club-campsite/>

At a Glance



Level Access

- The site slopes upwards from reception



Step only Access

- Information Room



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Culloden Moor Club Campsite
Newlands,
Culloden Moor,
Inverness,
Highlands,
IV2 5LA, Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a small visitor car park to the right hand side of the entrance for approximately 8 vehicles however these are not marked out and there are no designated disabled bays
- There is one late night arrival bay in the same area as the new arrivals

Entrance into Reception

- There is a paved ramp with handrails either side, which give access to the reception
- There is alternative access via 4 steps, which are 150mm high each
- The Entrance door is 750mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level



Entrance to Reception

Reception

- There is approximately 2200mm x 1700mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- There are some items for sale between 150mm and 1600mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site slopes upwards from the reception towards the north of the site
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 87 pitches on site, 75 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 4 hardstanding immediately in front of the toilet block which may be suitable for those with accessibility requirements

Camping Pitches

- There are 5 camping pitches on site to the east of the site
- All of these pitches are non-electric

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the centre of the site
- The toilet block is accessed via dropped kerbs leading to a paved area surrounding the toilet block
- The door is 850mm wide, over a 40mm threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2000mm x 2200mm
- The WC pan is left hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 450mm above the floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level

- The basin taps and shower controls are fitted with levers



Accessible Toilet and Shower Cubicle

Standard Toilets and Washrooms

- There is one toilet and shower blocks to the centre of the site
- Parking is available next to Toilet Block for one vehicle
- Entrance doors are accessed by a paved area, which is accessed via dropped kerbs. There is also a small set of steps to access the toilet block from behind
- The female area has 7 WC cubicles, 6 Shower cubicles and 4 Privacy Washbasin cubicles
- The male area has 4 WC cubicles, 4 Urinals including 1 lowered urinal, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- There is a modified WC cubicle, Shower cubicle and Privacy Washbasin cubicle in both the male and female areas
- Taps in each block incorporate lever controls



Toilet Block



Steps to the back of the building

Baby and Toddler Room

- There is level access from the paved area surrounding the toilet block
- The door opens to 850mm wide over a 40mm threshold and opens outwards
- The room's dimensions are 2000mm x 2100mm
- There is a half sized bathtub with a shower above with lever taps to operate
- There is a drop down baby change unit at 850mm high
- The basin has lever taps to operate



Other Facilities

Dishwashing – Toilet Block

- Level approach via paved area
- The door opens to 850mm wide, over a 40mm threshold and opens inwards
- There is 2000mm x 1300mm clear space within the room
- There are 3 sinks at 850mm high with 700mm kneespace underneath
- Lever taps available



Laundry – Toilet Block

- Level access via paved area
- The door opens to 850mm wide, over a 40mm threshold and opens outwards

- There is 2300mm x 1900mm clear space within the room
- There is one front loading washing machine and one front loading tumble dryer
- There are 2 sinks at 850mm high with 700mm knee space below
- Lever taps fitted



Dog Walk

- There is a dog walk just off site, through a wooded area
- There is a gravel path to access
- The gate opens to 900mm wide, with the latch at 1100mm high



Information Room – Opposite Reception

- The information room is placed within a small wooden shed opposite the reception
- The door is 750mm wide over a 150mm step and opens inwards
- The room's dimensions are 1200 x 1800mm
- Information is displayed between 500mm and 1600mm high



Service Points

- There are three Service Points around the site, please check the site map for details
- All of the service points are on concrete settings, with level access to the adjacent roadways
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 650mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 750mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located to the north of the site
- The Motorhome Service Point must be reversed into
- The taps are 1150mm high



Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service 150 yards from the site, with hourly buses to Inverness. The buses do not run in the evenings or on Sundays

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.