

Access Statement

Ilminster

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

A late arrivals area is allocated on the main access road a short distance from the Reception Block. This is set on the tarmac road in a lay-by type arrangement. It is set on level ground. There is no formal visitor parking area.

Reception

The Reception Block has a ramped approach set at a gradient of around 1:30 with a single handrail. The entrance door achieves a clear width of 755mm with an upstand of 20mm at the threshold formed by a water bar. The desk is set at 880mm above floor level with clear knee space beneath the staff access point. Manoeuvring space is a minimum of 2140mm in depth in front of the desk. No hearing loop is provided to the counter. A call bell is fitted on a gate alongside the Reception Block set 1000mm above ground level.

Pitches

The site has a total of 68 pitches, 22 of which are set on gravel hard-standings. There are no serviced pitches. Mats are available for motorhomes. There are currently 2 designated disabled pitches, both of which are set in close proximity to the central Toilet Block and within 50m of the Reception Building. These pitches are set on relatively level portions of the site.

Circulation around the Site

The site is generally set level with only gentle slopes to the majority of pitches. Most of the access roads around the site are shared by vehicles and pedestrians. Access roads are surfaced in tarmac.

Toilet Blocks

The site has a single central Toilet Block set within 75m of all pitches. There is ramped access to the front of the block and stepped access to the rear. The ramp achieves a gradient of around 1:20 with a central rest landing. Balustrades/handrails are provided to either side of the steps and ramp.

The Toilet Block is fitted with a combined **accessible WC and shower cubicle**. The cubicle is accessed via a door achieving 855mm clear width (755mm to grab rail) over a “roll-over” threshold of 20mm upstand. The cubicle achieves clear dimensions of 2630mm by 2460mm. Both a fixed and portable shower seat are available. The fixed seat achieves a 420mm deep seat set at a height of 515mm. Lever controls are fitted to taps and the shower. Grab rails are provided to shower and WC. The cubicle is fitted with an alarm system.



The cubicle door is fitted with a RADAR lock. Keys are available from the reception.

Standard toilets are accessed via doors achieving a clear width of 855mm over a profiled raised threshold with an upstand of 25mm. Lever controls are fitted to taps and showers. Grab rails are provided to 1No. basin, urinal, WC and shower position. There is level access to the shower cubicles.

Other Facilities

A **dishwashing room** is available within the main Toilet Block. This is accessed via a door achieving a clear width of 855mm over a 25mm deep profiled threshold. Sinks are provided set in worktops at 850mm above floor level with 550mm clear knee space beneath. Sinks are fitted with lever taps. There is clear manoeuvring space of at least 1870mm in front of the sink units.

A **baby and toddler room** is provided in the main Toilet Block. This is accessed via a door achieving a clear width of 855mm over a profiled threshold of 25mm upstand. The room is fitted with a basin, a low level toddler WC, stub bath and drop down changing shelf. The changing shelf is set at 915mm above floor level. There is minimum clear manoeuvring space of 1780mm. The bath and basin are fitted with lever taps.

A **laundry** is provided in the main Toilet Block, this is accessed via a door achieving an 855mm clear width over a profiled threshold with 25mm upstand. Sinks are fitted into a worktop set at 850mm above floor level with a 550mm clear knee space beneath. Sinks are fitted with lever taps. The room is fitted with 1 washing machine and tumble dryer, both of which are front loading and coin operated. Clear manoeuvring of 2030mm in depth is available to worktop and machines.

Service points are provided at regular intervals around the site. These are set level with the tarmac roads on concrete bases with hard-surfaced paths to all facilities.

The **information room** is housed in a separate “Summerhouse” type building with stepped access into what is a small space of maximum 1250mm in depth. The clear width through a single leaf of the double doors is 640mm.