

Accessibility Guide for Godrevy Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/cornwall/godrevy-park-caravan-club-site/>

At a Glance

Level Access

- There is level access to most facilities in at least one area

Step only Access

- There is step only access into the male and female facilities and the play area is only accessible across uneven grass

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Godrevy Park Caravan Club Site
Upton Towans,
Hayle,
Cornwall,
TR27 5BL

Arrival and Reception

Approach Route

- Access onto the site is via a steep tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open and there is no entry barrier on site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within 20 metres of the Reception building.
- There is no visitor parking on site
- There are no late night arrival bays

Entrance into Reception

- There is gently sloping paving to the reception
- The Entrance door is 750mm wide over a 40mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1120mm above ground level



Reception

- There is approximately 2300mm x 4100mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor and incorporates a lift up counter section at the end of the desk
- The desk is not fitted with a hearing loop
- There are some items for sale, these are between 400mm and 1300mm high



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 120 pitches on site, all of which are grassed
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 11 grass pitches, between 5 metres and 35 metres from the toilet block and 45 metres and 90 metres from reception, that are recommended for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the centre of the site
- The toilet block is accessed via a paved area, which can be accessed via dropped kerbs
- The door is 800mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2600mm x 2000mm
- The WC pan is right hand transfer.
- There is no drop down shower seat, however there is a moveable shower chair available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 1700mm wide
- There are two basins within the cubicle, one is within 300mm from the WC which allows for easy use while sat on the WC
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the centre of the site
- Entrance doors are accessed by a paved area, which is accessed via a slight paved slope and dropped kerbs
- There is a 160mm step up to the male and female areas
- The female area has 7 WC cubicles, 7 Privacy Washbasin cubicles, and 6 Shower cubicles
- The male area has 7 WC cubicles, 4 Urinals, including 1 lower urinal, 6 Shower cubicles and 4 Privacy Washbasin cubicles
- Taps in each block incorporate lever controls
- There is a wetsuit washing area outside the Toilet block, with a tap at 850mm high and the button to operate at 1270mm high



Toilet Block



Pathway at the back of the toilet block

Baby and Toddler Room - Toilet Block

- The entrance door is 750mm wide over a level threshold and opens outwards
- The room is 2000mm x 2600mm but narrows to 800mm wide between the WC and bath
- There is a lowered WC at 330mm
- There is a half bath with a shower above which is operated by twist turn taps
- There is a drop down baby changing unit at 900mm
- Lever taps to the basin



Other Facilities

Dishwashing – Toilet Block

- Approached via the paved area around the Toilet Block
- Accessed via a covered walkway

- Door opens to 800mm over a level threshold and opens inwards
- There are 4 sinks at 840mm high with 700mm knee space
- The room is 4100mm wide by 2000mm deep but narrows to 850mm space between the sinks
- Lever taps available



Laundry – Toilet Block

- The Laundry is accessed through the dishwashing area
- The door is 850mm wide over a level threshold and opens inwards
- The room is 4200mm x 3300mm but narrows to 1400mm between the machines
- There are 2 front loading washing machines, 1 top loading washing machine and 2 front loading tumble dryers
- The coin slots to the machines are at 1100mm
- There are 2 sinks at 850mm high with 700mm knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- The information room is located in a small shed next to reception
- The double doors open to 600mm each side
- There is a 70mm high threshold to the doors
- The room's dimensions are 1600mm x 2000mm
- Information is displayed between 800mm and 1450mm



Play Area

- There is a play area to the west of the site
- The play area is accessed via a grassed area which can be very uneven underfoot
- There is a 1100mm wide gate to access the play area
- The equipment is on both grass and safety flooring



Approach route to play area



Play Area

Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level to access them
- The paths around the Service Points can be as narrow as 900mm wide
- The water taps are at a maximum of 700mm high, with cross head taps
- Chemical Waste Points can be found at some of the service points as well, please check the map for which ones



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located at the service point close to reception
- There is a 100mm kerb and the tap is a further 1100mm high from the kerb



Motorhome Waste Point

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 0.5miles from the site, and a train station 2.5miles from the site going to Truro, St Ives and Penzance
- There is a Park and Ride train service from St Erth to St Ives

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.